THE MINISTER OF HEALTH AND FAMILY WELFARE (PROF SHAKEELUR REHMAN): (a) to (c) The information is being collected and will be placed on the Table of the Sabha

Supply of By-Products of Refineries

1335 SHRI S S AHLUWALIA: Will the Minister of PETROLEUM AND CHEMICALS be pleased to state.

(a) whether it is a fact that Oil Companies have been marketing various refinery by-products for consumption by Indian industries,

(b) whether it is also a fact that there are ISI standards stipulated for each of such of products, if so, the names of the items with corresponding ISI specification numbers,

(c) whether there are any cells in the Oil comapnies for monitoring conformity of consignments to related ISI standards before their delivery to the consumers; and

(d) if so, what is the process of its receiving complaints from consumers relating to supply of sub-standard products, and redressal thereof?

THE MINISTER OF PETROLEUM AND CHEMICALS AND PARLIAMENTARY AFFAIRS (SHRI SATYA PRAKASH MALAVIYA): (a) and (b) No by-products are produced by the refineries The various streams obtained during the processing of crude oil are converted into a number of products directly or through blending/reprocessing These products are used as fuel or feedstock by a large number of consumers including industries

For all products there is either a BIS specification or a refinirey specification

(c) Every refinery has a quality control laboratory with the required equipment and each batch of finished product is tested and certified for despatch only if it conforms to the specifications The oil marketing comoanies have also a full-fledged quality control set up to monitor the quality of products being marketed to ensure that they meet the requisite standards

(d) There is a wide spread network of Divisional Offices for oil marketing companies, who in turn are controlled by Regional Offices These offices have Field Sales Force who are in regular touch with various customers and users Besides, the Divisional Offices of such companies also have Customer Service Cell to receive complaints and take follow up action for redressal

Amounts recovered under DPEA

1336 SHRI SHANKAR DAYAL SINGH: Will the Minister of PETROLEUM AND CHEMICALS be pleased to state

(a) what are the amounts recovered from various companies under Drug Prices Equalisation Account after January, 1990,

(b) whether it is a fact that certain companies have filed writ petitions against the recovery notices,

(c) if so, what are the names of the companies and what is the outcome in each case,

(d) what are the names of the companies who have not yet deposited the amount due;

(e) whether his Ministry is charging interest on delayed payments; and

(f) if so, what is the rate of interest and if not, what are the reasons therefor?

THE MINISTER OF PETROLEUM AND CHEMICALS AND PARLIAMENTARY AFFAIRS (SHRI SATYA PRAKASH MALAVIYA): (a) A statement giving the details of the